COVID-19 Measures in the Terminal Area:
- Passengers must wear a mask both in the terminal and on board. Passengers and visitors not wearing a mask will be denied both access to the terminal and boarding to protect public health.
- Only passengers and persons whose accompaniment is essential are granted access to the terminal.
- Contactless security measures are applied at security checkpoints to ensure passenger safety.
- The body temperature of all passengers is checked by thermal camera screening at the terminal entrance.
- All passengers' luggage passing through X-rays is sanitized with UV (ultraviolet) light.
- Passengers using an e-passport can sanitize the contact surfaces of their passport using the UV (ultraviolet) e-passport system.
- Hand sanitizers are available in all areas open to passengers from the moment they enter the terminal building.
- The moving walkways in the terminal are cleaned regularly with a UV (ultraviolet) system.
- The terminal building is cleaned by UV (ultraviolet) autonomous robotic cleaners.
- Personal protective equipment vending machines are available within the terminal.
- Informative visuals and stickers have been placed at various points within the terminal to remind passengers to maintain social distance.
- The terminal is supplied with fresh air 24/7.
- The IGA Hygiene Team is on duty 24/7 to ensure that passengers follow social distancing rules.

COVID-19 Measures during Boarding & De-boarding
- The floors of passenger buses operated by ground handling services are marked with social distancing tape for safe passenger transport from the aircraft to the terminal and vice versa. Passengers can maintain social distance from other passengers and ensure safe access to their airplane by paying attention to this tape.
- Passenger buses operated by ground handling services are disinfected after every use.
- Foreign passengers who test positive for COVID-19 on landing flights will be referred to a private hospital by the Ministry of Health – Border Health Unit, whereas Turkish passengers will be referred to a state hospital.
- All passengers traveling to Germany from Istanbul Airport are required to show a negative PCR test result obtained within the last 48 hours. This requirement applies to all flights departing from Turkey, while passengers failing to meet this requirement will be denied boarding.

Entry and Exit Requirements:
- A negative COVID-19 test (PCR and/or serology) is not required for entry. Unless you show symptoms for COVD-19 then a PCR test will be administered.
- COVID-19 control measures for air, land, and sea travel continue. Passengers arriving in Turkey will be required to complete an information form and will be checked for

symptoms. Anyone suspected of having COVID-19 will be transported to a hospital for examination. If an individual on a particular aircraft/vehicle/vessel is found to have COVID-19, the information forms completed upon arrival will be used to identify others have been in contact with them; those individuals will then be subject to 14-day isolation/quarantine.

Quarantine Information:
- Foreign passengers is not required to quarantine but foreign passengers who test positive for COVID-19 on landing flights will be referred to a private hospital by the Ministry of Health – Border Health Unit, whereas Turkish passengers will be referred to a state hospital.

COVID-19 Testing:
- PCR testing for foreigners is limited to those who have symptoms or those who may have an entry requirement back to their home country. Testing is paid for by the traveller (around 16$).
- The swab samples taken from the throat and nose of the passengers will be processed and examined in the laboratories located at the airport terminal and the results will be delivered to passengers within two hours.
- The passengers will have a PCR test prior to departure and after arrival.
- The test results will be sent via email in Turkish and English or hard copies will be provided to the passengers who are going to travel abroad or are returning to Turkey.

Domestic Flights
- Airlines and airports have implemented new procedures for travellers, and passengers must comply with these to travel. Masks must be worn in the airport and on airplanes, and arriving passengers are subject to health checks and PCR tests. Please check airport and airline websites for more information and specific regulations:
- Istanbul –IST: https://www.istairport.com/en/covid19
- Istanbul –SAW: https://www.sabihagokcen.aero/covid-19-en
- Ankara–ESB: http://www.esenbogaairport.com/en-EN/passenger-guide/page/covid19-travel-safe
- Izmir – ADB: http://www.adnanmenderesairport.com/en-EN/passenger-guide/page/covid19-travel-safe
- Antalya-AYT: https://www.antalya-airport.aero/passengers-visitors/covid-19-measures
- Dalaman–DLM: http://yda.aero/en.html
- Alanya–GZP: http://www.gzpairport.com/en-EN/passenger-guide/page/covid19-travel-safe
- Milas-Bodrum-BJV: http://www.milas-bodrumairport.com/en-EN/passenger-guide/page/covid19-travel-safe
- Flight info for other airports in Turkey: https://www.dhmi.gov.tr/Sayfalar/EN/DefaultEN.aspx
- Turkey lifted the ban on importing and exporting of pets as of 1 May. We refer you to the airline websites for specifics.

- Turkish citizens and residents must request a HES (Hayat Eve Sigar) Code for domestic and international flights, train and ferry travel. This does not apply to foreign tourists.
- Information on how to obtain this code is available at this site: https://hayatevesigar.saglik.gov.tr/hes.html. The procedure is as follows:
  – IF YOU HAVE A TURKISH RESIDENT ID: Send a text message to phone number 2023 that includes (a) the letters "HES", (b) your Turkish kimlik number (c) your year of birth, and (d) the number of days you will be traveling, plus 7 days. Put a single space between each item.
  – IF YOU HAVE TURKISH CITIZENSHIP: Send a text message to phone number 2023 that includes (a) the letters "HES", (b) your Turkish kimlik number (c) the last four digits of the series number of your ID, and (d) surname, the number of days you will be traveling, plus 7 days should be used. Put a single space between each item.
- Airlines also have information on their websites in English about the HES code, including:
  – SunExpress: https://www.sunexpress.com/en/hes/
  – Turkish Airlines: https://www.turkishairlines.com/en-int/announcements/coronavirus-outbreak/hes-code/
  – Pegasus: https://www.flypgs.com/hes-kodu-nedir-nasil-alinir

Fines for non-compliance:
- There is a fine of 900 TL (around 122$) will be imposed on those who do not comply with the requirement of wearing a mask.

Country Specific Information:
- Turkish Citizens and residents above the age of 65 will be able to go out every day, between 10:00-20:00. Several provinces, including Ankara and Izmir, have implemented new restrictions on people 65 years and older. These measures include limiting the hours per day those individuals are allowed outside, limiting their use of public transportation, and prohibiting the elderly from attending large events such as weddings, market places, and shopping centres. This does not apply to foreign tourists.
- Turkish Citizens and residents under the age of 18 will be able to go out any time, in the company of a parent. This does not apply to foreign tourists.
- Turkish Citizens and residents above the age of 65 will be able to go out every day, between 10:00-20:00. Several provinces, including Ankara and Izmir, have implemented new restrictions on people 65 years and older. These measures include limiting the hours per day those individuals are allowed outside, limiting their use of public transportation, and prohibiting the elderly from attending large events such as weddings, market places, and shopping centers. This does not apply to foreign tourists.
- Turkish Citizens and residents over 65 can travel within Turkey by obtaining a permit from the Ministry of the Interior. This does not apply to foreign tourists.
- The wearing of masks has become mandatory in all public areas in Adıyaman, Afyonkarahisar, Amasya, Ankara, Ardahan, Aydın, Balıkesir, Bartın, Batman, Bitlis, Bolu, Burdur, Bursa, Çanakkale, Denizli, Diyarbakır, Düzce, Elazığ, Erzurum, Eskişehir,

Gaziantep, Giresun, Iğdır, Isparta, İstanbul, İzmir, Kahramanmaraş, Karabük, Kayseri, Kırklareli, Kocaeli, Konya, Kütahya, Malatya, Mardin, Muğla, Muş, Nevşehir, Rize, Osmaniye, Sakarya, Şanlıurfa, Siirt, Sivas, Şırnak, Tokat, Tunceli, Uşak, Yalova and Zonguldak. For Turkey's remaining provinces, citizens are required to wear masks in venues such as shopping malls, supermarkets, restaurants, cafés, and hairdressers.

- All individuals must wear cloth face coverings where people are collectively located, including supermarkets, marketplaces, hair salons, shopping malls, and workplaces as well as in all forms of transportation (including private vehicles) with at least two persons inside.
- Local authorities may put in place additional COVID-19 restrictions, including curfews, with little or no advance notice.

For more information:
- Dial 184 within Turkey to access the Turkish Ministry of Health COVID-19 Telephone Hotline (Turkish/English/Arabic)
- https://www.istairport.com/en/covid19
- https://www.turkishairlines.com/en-gb/announcements/coronavirus-outbreak/travel-restrictions/
- Turkish Ministry of Health COVID-19: https://covid19.saglik.gov.tr/?lang=en-US
- Turkish Presidency's interactive COVID-19: https://corona.cbddo.gov.tr/
- Turkish General Directorate of Civil Aviation: http://web.shgm.gov.tr/en
- Turkish Ministry of Culture and Tourism: https://tga.gov.tr/home/